ASSAM AROGYA NIDHI SCHEME

USER MANUAL

Under

NATIONAL HEALTH MISSION
ৰাষ্ট্ৰীয় স্বাস্থ্য অভিযান

Designed by

National Informatics Centre
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ABOUT THE DOCUMENT

The Assam Arogya Nidhi (AAN) Scheme is a yearly financial assistance program aimed at providing reimbursement for medical treatment to families with an annual income of less than Rs. 5 lakhs. Initiated in 2010, AAN was designed to support patients in need when no other health insurance schemes were available.

This initiative ensures timely financial aid for critical medical cases, improving accessibility and transparency in healthcare support.

With the implementation of PMJAY and MMJAY, the scheme is now applicable only in specific cases, such as:

- Financial aid during hospitalization, assuming the patient has exhausted PMJAY/ MMJAY limits.
- Support for Literary, Artists, and Sportspersons who lack social security coverage.
- Rare medical cases, recommended by People's Representatives, eligible for financial support.

ABBREVIATIONS

NIC	National Informatics Centre
MeiTY	Ministry of Electronics and Information Technology
NHM	National Health Mission
AANS	Assam Arogya Nidhi Scheme
DIAANS	Digital Interface for Assam Arogya Nidhi Scheme
PMJAY	Pradhan Mantri Jan Arogya Yojana
MMJAY	Mukhya Mantri Jan Arogya Yojana
DPM	District Programme Manager
MCH	Medical College and Hospital
MD	Mission Director

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User Manual for Assam Arogya Nidhi Scheme

1. Introduction

The Application Process is a section under the Assam Arogya Nidhi Portal, managed by the National Health Mission (NHM), Assam. This section is responsible for handling all financial assistance requests made under the AAN Scheme.

a. Intended Users

This user manual has been prepared for the hospital authorities (i.e., Principals/Superintendents of Medical Colleges & Hospitals) who will apply for financial assistance on behalf of patients. Moreover, General Public & Beneficiaries, can access updates about the scheme, eligibility criteria, and application procedures. It is assumed that the user has basic computer knowledge and internet browsing experience.

b. Purpose

The purpose of this document is to provide an interface between the hospital authorities and the application software. It will help users understand the various features of the system and enable them to operate the software efficiently. The main objective of the system is to provide an online platform for hospital authorities to apply for financial assistance under the Assam Arogya Nidhi Scheme, ensuring timely support for patients.

2. System Requirements to run this Application software

The system will run on any client machine with internet connectivity, using any JavaScript-enabled browser (preferably Google Chrome or Microsoft Edge).

3. Product Features

The important features of Digital Interface for Arogya Nidhi Scheme are as under:

- It is an integrated application system, based on web technology, primarily designed to enable Principals/Superintendents of Medical College Hospitals to submit requisitions for financial assistance on behalf of eligible patients. This facilitates swift fund disbursal under the Assam Arogya Nidhi Scheme before patient discharge.

- The general public can access real-time notifications and updates related to the AAN scheme through the public accessible section of the platform, promoting transparency and awareness.

- The system ensures a streamlined approval workflow where applications submitted by Medical College Hospitals (MCH) are forwarded to the District Programme Manager (DPM), and subsequently to the Mission Director (MD), NHM, for final decision—ensuring quick turnaround and minimal delay in patient support.

- Automatic online data transmission is facilitated between all relevant user levels such as Webmaster, MCH, DPM, and MD, ensuring secure, real-time communication and data integrity across the approval chain. Role-based access ensures confidentiality and prevents unauthorized data access.

- The system provides dedicated views for scheme guidelines, real-time updates, and frequently asked questions (FAQs), enabling users to access critical information quickly and efficiently. An integrated chatbot is also available to handle basic user queries, improving accessibility and reducing dependency on manual support.

4. Project Workflow

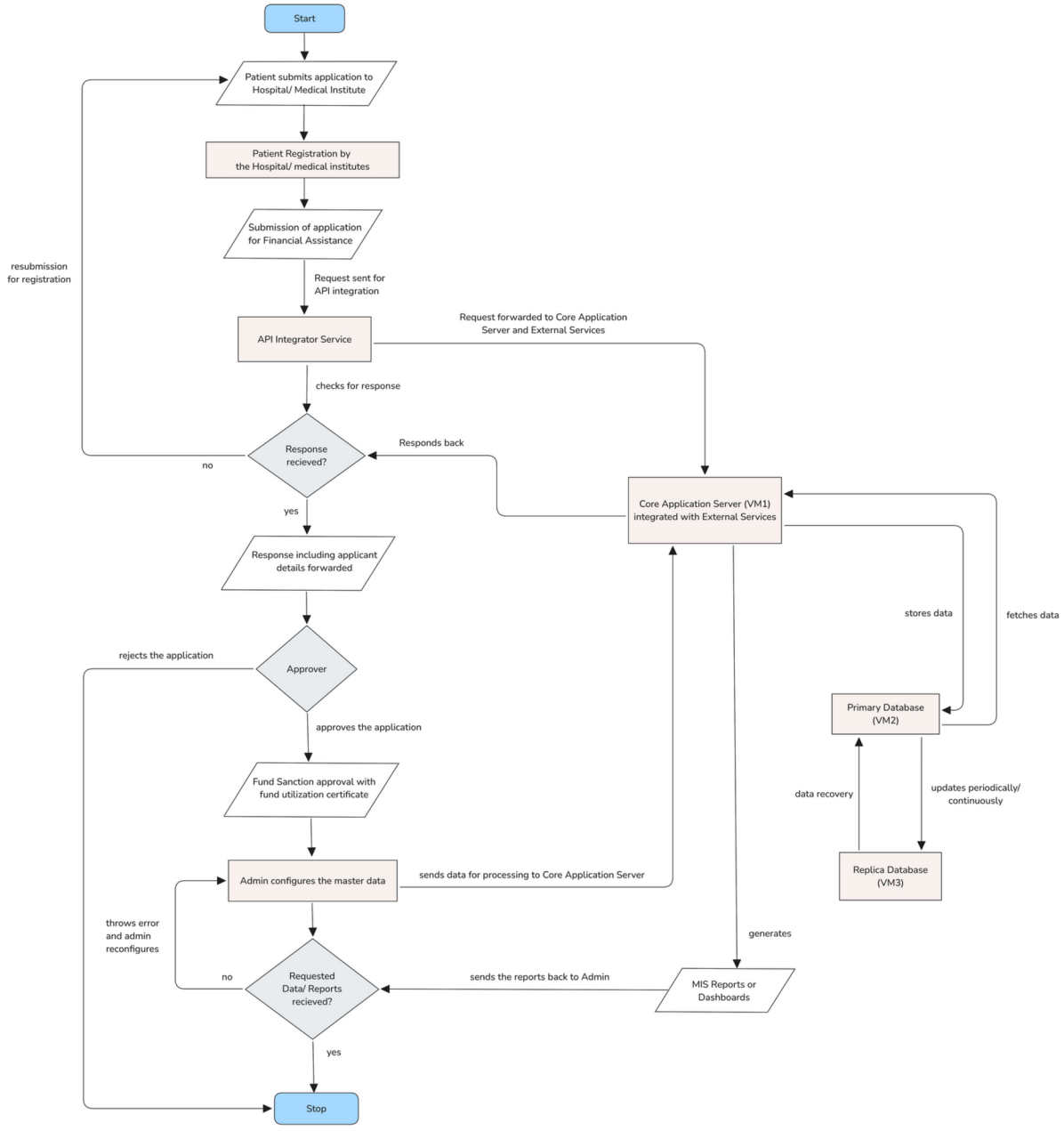


Fig. Flowchart of Digital Interface for Assam Arogya Nidhi Scheme (DIAANS)

5. Scheme Eligibility

To qualify for financial assistance under the Assam Arogya Nidhi Scheme, applicants must meet the following criteria:

- The applicant must be a permanent resident of Assam.
- The family's annual income must be less than ₹5 lakhs.
- There is no age restriction for applicants.
- Government employees and government pensioners, including their family members, are not eligible for this scheme.
- Treatment must be undertaken at any government hospital, including Government Medical Colleges.
- Treatment at private hospitals is permitted, provided the hospital is registered under the Clinical Establishment Act and is located anywhere within the state or country.

6. Guidelines for the applicants

To avail the scheme, the applicants must first download the application form from the website. Then, furnish the following documents along with the application and submit it to the respective Principals/Superintendents of Medical College Hospitals:

- Photograph of the Patient attested by any Doctor.
- Attested photocopy of Income Certificate by Revenue Circle Officer.
- Attested photocopy of Identify & Address Proof (Voter ID, ADHAAR CARD, Driving license).
- Original bills, vouchers, receipts etc.
- Photocopy copy of Prescriptions.
- Discharge summary.
- Attested Photocopy copy of the first page of the Bank Pass Book.
- Attested Photocopy of Pradhan Mantri Jana Arogyua Yojana (PMJAY)/ Atal Amrit Abhiyan (AAA) Card.

7. Guidelines for MCH, DPM and MD

After recieving applications, the users must follow the following guidelines:

- Assam Arogya Nidhi (AAN) cell at National Health Mission, Assam shall not receive any applications through any other portal, Office of the Joint Director of Health Services of the Districts or any other sources.

- The applications should be vetted by Principal cum Chief Superintendent/ Superintendent, GMCH.

- The Chairman, Executive Committee, State Health Society can approve cases for financial assistance, if deemed eligible for amount upto Rs.3.00 lakh. But in case of any proposal requiring financial assistance beyond Rs. 3.00 lakh, the same shall require the approval of the Governing Body.

- Financial assistance shall be disbursed to the beneficiary concerned or reimbursed to the hospital concerned through bank account transfer Cheque/ DD etc. Advance payment shall only be to the hospital concerned subject to maximum of Rs. 3.00 lakh.

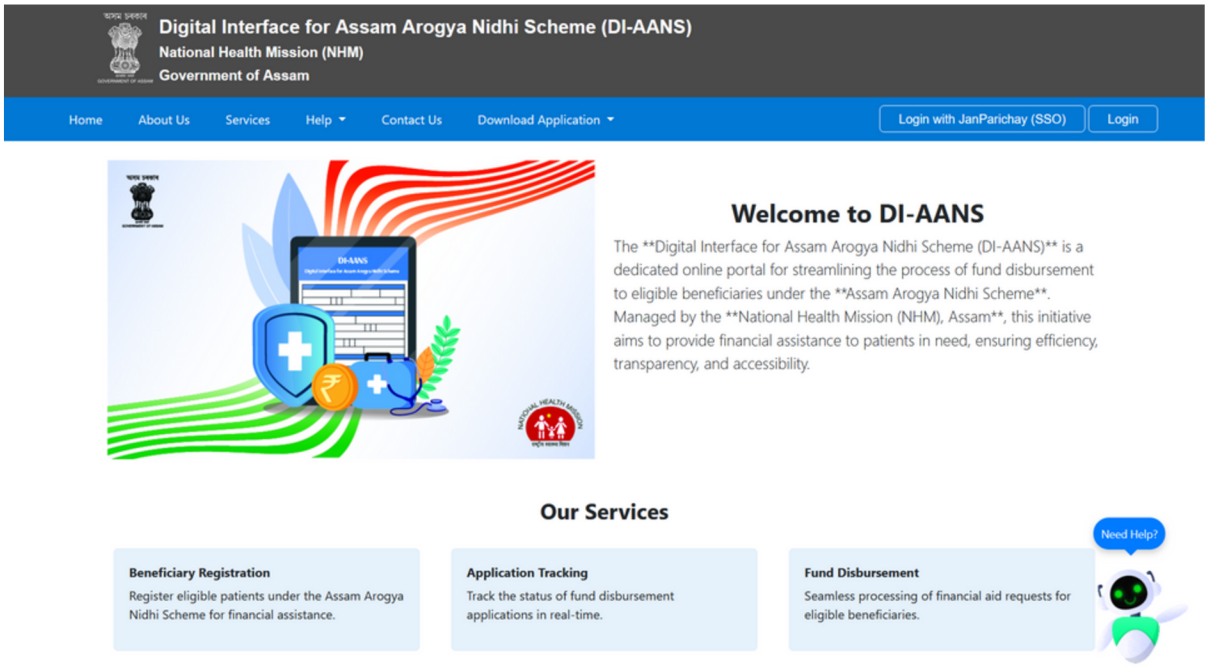
- In order to streamline this transfer of funds from various hospitals to AAN, it is hereby directed to transfer 10% of claimed amount under PMJAY by different government Hospitals (Medical Colleges, District Hospitals etc.) directly to AAN account from the office of PMJAY/AAA (SHA) as deduction at source and no further payment shall be made by concerned hospitals.

8. Patient Management Modules and Operating Instructions (Step by Step Instructions for Online Registration)

These pages guide the MCH for online registration of applicants (patients):

8.1 Website landing Page:

In order to access the system from an internet browser, open your internet browser and type: https://arogya-nidhi.assam.gov.in, in the address bar and press enter. The following web page will open:



This is the general interface of the system. The available links on this page are:

- Home
- About Us
- Services
- Help
  - Notifications
  - FAQ
  - User Manual
  - Video Tutorial
- Contact Us
- Download Application
- Feedback Form
- Terms of Use
- Website policies
- Sitemap

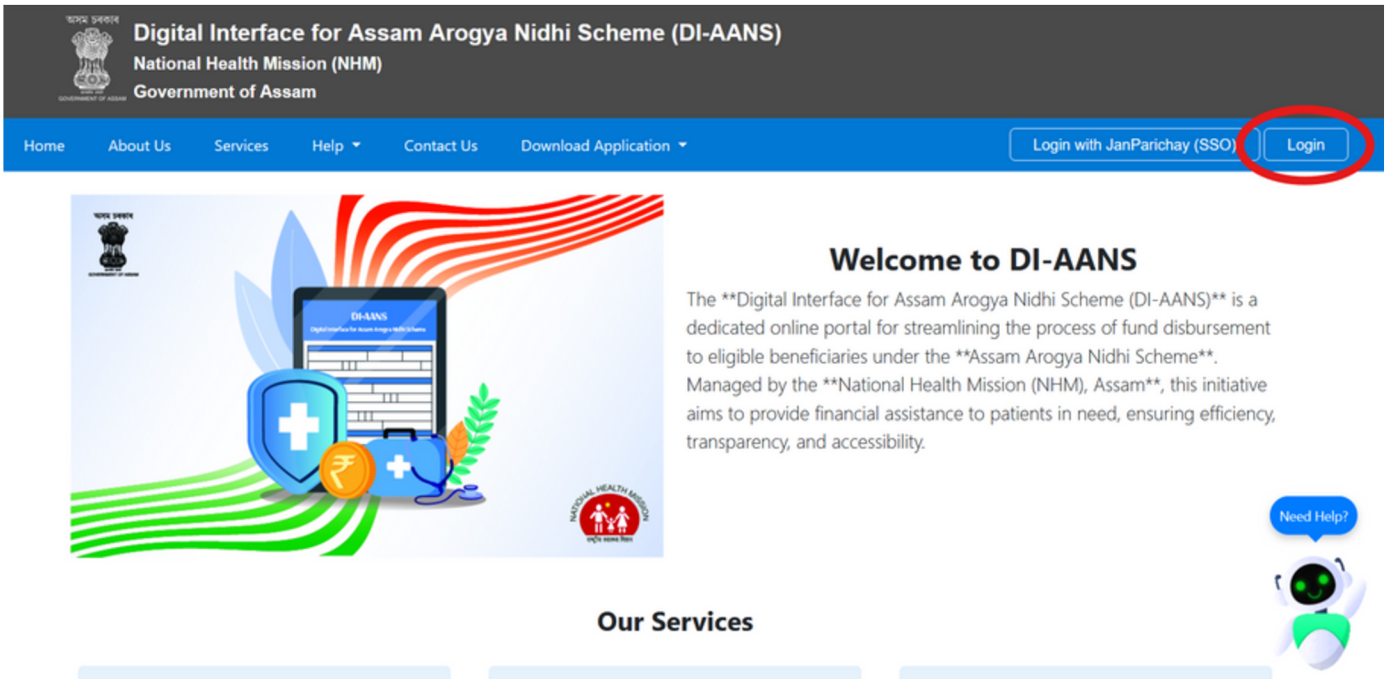
8.2 Login and Patient Registration

Before starting the registration process, please ensure that the MCH have the following for logging in and registering patients:

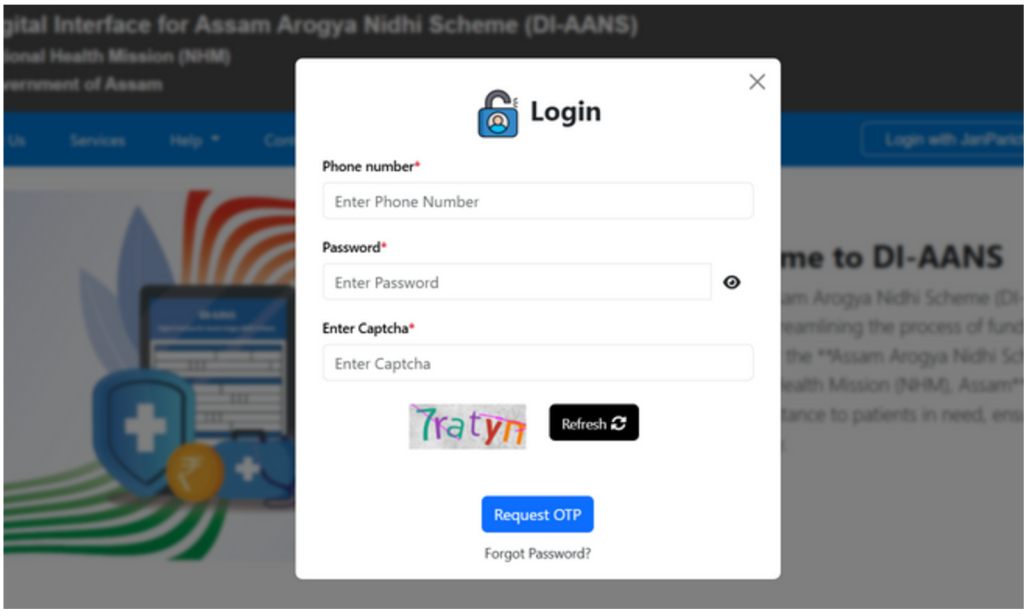
➢ A valid mobile number.

➢ A valid Email Id.

To login, the user (MCH) has to click on the "Login" menu item displayed at the top navigation bar of the landing page and is shown as follows:

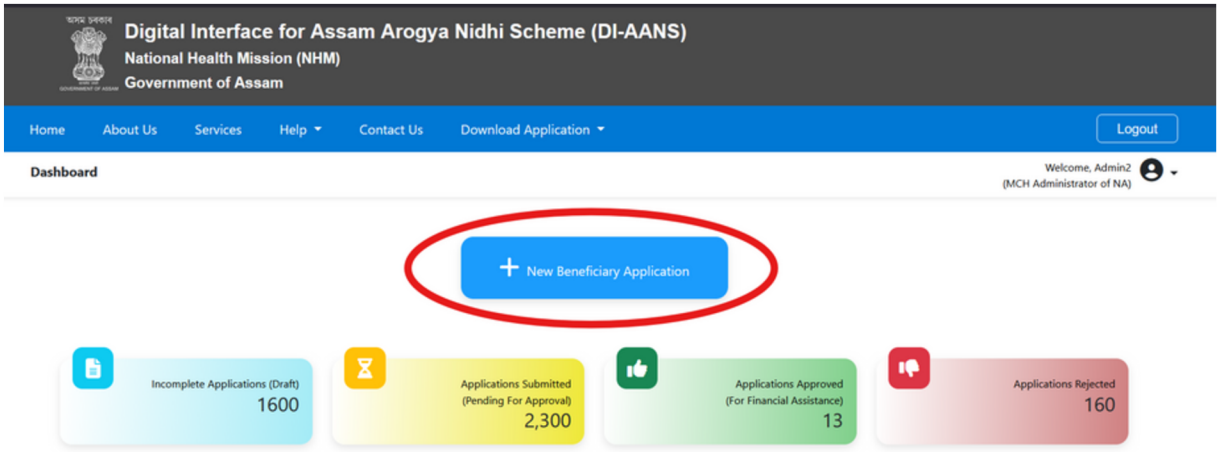


The MCH has to login using registered password and email id provided. The Login Form will be shown in the screen as follows:

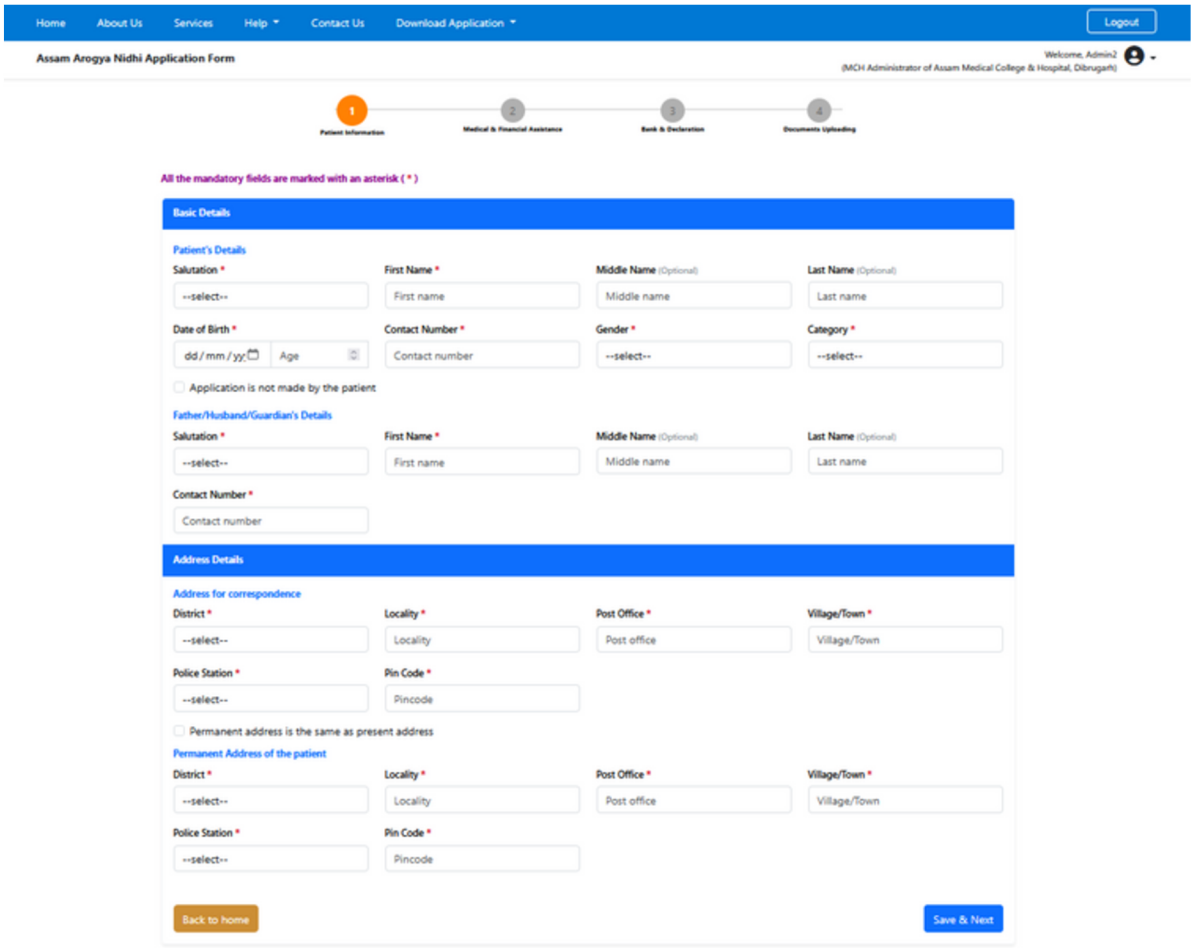


8.2.1 New Beneficiary Application

After successful login, the following page appears. To register new patients, click on the “New Beneficiary Application” button to register new patients as shown below:

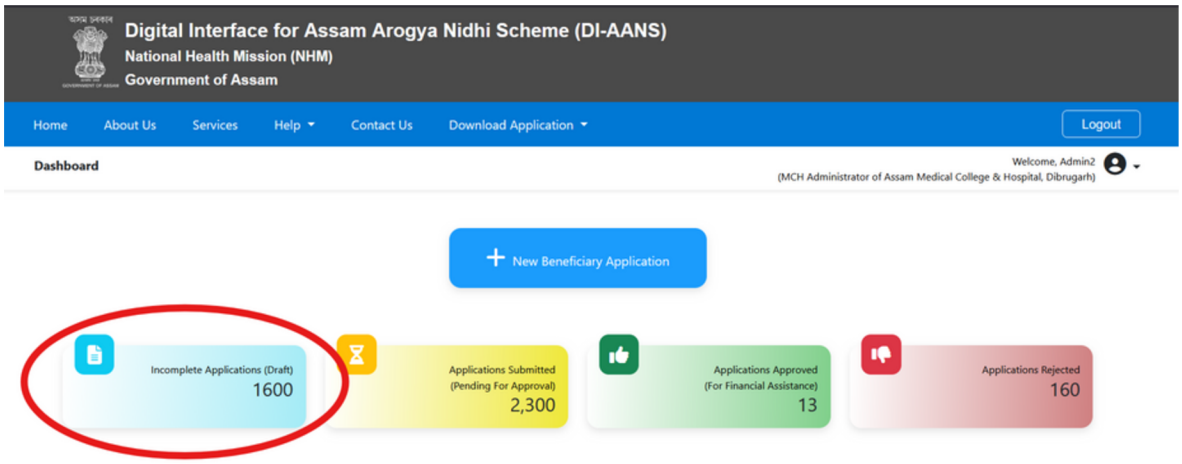
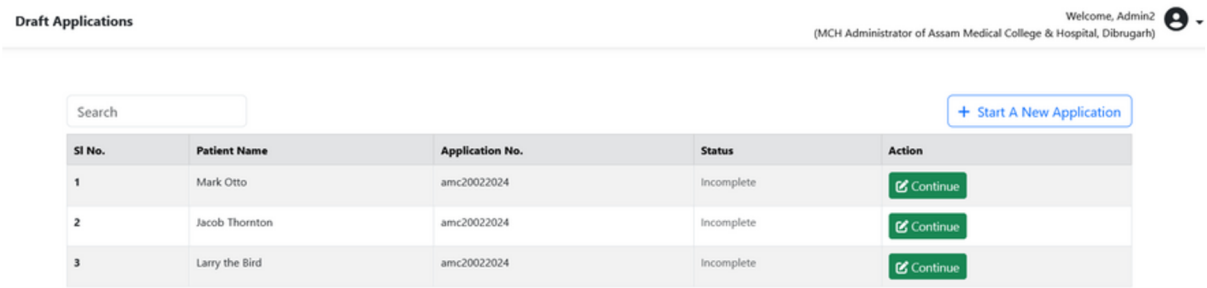


Fill out the registration form with all the necessary information and submit.



8.2.2 Incomplete Beneficiary Application

To check if there are any beneficiary registration left incomplete, then go to the highlighted tab as shown below:



Next, check the list and then click on the “Continue” button on the row with the required patient name, whose form needs to be completed.